

First Covenant Church

Online Giving FAQ's

How do I log in?

Go to the First Covenant website at www.firstcovenantchurch.com and click on the **Give Online** button. This will bring you the First Covenant online giving page. Click on the **Log In** link near the top left of the screen. Use the same email and password that you used in the past. Your scheduled transactions and payment method(s) will be carried over from the old website app.

How do I log out?

Click on the **Profile** link near the upper right of the screen. The **Log Out** selection will appear in the list on the left.

Can I enter a contribution without creating an account?

Yes. Go to the First Covenant website at www.firstcovenantchurch.com and click on the **Give Online** button. Click on the **Contribute** button for the fund you would like to contribute to. You will need to enter the payment method each time you visit the website if you do not create an account and save a payment method.

How do I set up a new account?

Go to the First Covenant website at www.firstcovenantchurch.com and click on the **Give Online** button. This will bring you the First Covenant online giving page. Click on the **Sign Up** link near the top left of the screen. After following the prompt to create your account, you will be asked to search for the church. Enter "First Covenant" in the search box and select our church.

How do I view, delete, or change a recurring or scheduled contribution transaction?

After you have signed in, click the **Profile** link near the top right of the screen. From the list on the left side, select **Transactions**, then **Scheduled**. A list of your recurring or scheduled transactions will be displayed. There is not an option to change a transaction – they must be deleted and a new one entered. Click the **Cancel** link below the transaction to delete it. This will take you back to the **Home** page, where you can select the fund to enter a new transaction. You will receive an email confirming your new transaction.

How do I change my payment method?

After you have signed in, click the **Profile** link near the top right of the screen. From the list on the left side, select **Payment methods**. A list of your saved payment methods will appear (bank accounts or credit/debit cards). Click the **Remove** link on the payment method to delete it. You can add a new payment method when you enter a new contribution transaction.

What is the URL for the online giving website if I don't want to go through the church website?

You can go directly to <https://secure.myvanco.com/L-YXD7/home> to begin.

What happened to the Give+ mobile smartphone app?

The former Give+ app has been discontinued and replaced with a new app. Go to the App Store or Google Play to download the new **Vanco Mobile** app for free.